

RPA Bots automated repetitive operations for a pharmaceutical giant



Client Profile

A pharmaceutical giant offering healthcare services & products across the globe

COUNTRY
INDIA

DOMAIN
ACCOUNTS AND FINANCE



Challenge

- Populate the distance between two pin-codes from the invoices for GST tax filing purposes
- Separate the invoices from excel files into their respective sister companies

Solution

- Implementation of an RPA solution
- Two RPA bots were created:
 - Bot 1 calculates the distance between 2 pin-codes for each invoice item in the excel sheet & send it to Cygnet GSP solution for tax filing purposes
 - Bot 2 separates the excel output file received from Cygnet GSP solution into their respective sister company invoices & upload each excel sheet to the respective client SFTP servers

Outcomes

- Reduced the time to populate the pin-codes into excel sheet from 30 minutes to less than a min per file
- Reduced the time to separate the invoices to the respective client SFTP server from 30 minutes to less than a min per file
- Each day bot processes 1000 files for quicker adherence to the GSP tax norms

About Cygnet Infotech

Established in 2000, Cygnet Infotech works with clients across 35 countries and has a strong team of over 1000 employees. Cygnet Infotech's offerings range from IT Services, Technology Products, and Tax Technology solutions. Aligned with its vision of providing technology enabled business solutions, Cygnet Infotech delivers end-to-end solutions for clients' most pressing business needs.

AutomationWhiz by Cygnet Infotech is an enterprise Robotic Process Automation (RPA) platform with cognitive abilities powered by Artificial Intelligence (AI) and Machine Learning (ML). It creates a superior customer experience by reducing processing time. AutomationWhiz has a bot store named Cybot that has ready to deploy bots as well as customizable premium bots which make businesses more efficient, productive and profitable.

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